# SAN DIEGO & IMPERIAL COUNTIES COMMUNITY COLLEGES

# **Psychiatric Technicians**

Labor Market Analysis: San Diego County

June 2024

## Summary



The San Diego & Imperial Center of Excellence (COE) developed this brief to assist the region's community colleges with strategic planning and program development. According to available data, *Psychiatric Technicians* in San Diego County have a labor market demand of 65 annual job openings (while average demand for a single occupation in San Diego County is 289 annual job openings), and no institutions supply awards for this occupation, suggesting that there is a supply gap in the labor market. Employers historically reported to the California Employment Development Department (EDD) and U.S. Bureau of Labor Statistics (BLS) that *Psychiatric Technicians* earned entry-level earnings of \$21.04 per hour, which is above the living wage in San Diego County. Comparatively, recent online job postings (2021-2023) show earnings between \$20 to \$23 per hour, suggesting that employers are increasing wages for this profession. This brief recommends proceeding with developing a new program because there is a supply gap in the region, and entry-level wages pay above the living wage.

#### Introduction

This report provides labor market information in San Diego County for the following occupational code in the Standard Occupational Classification (SOC)<sup>1</sup> system:

**Psychiatric Technicians (SOC 29-2053):** Care for individuals with mental or emotional conditions or disabilities, following the instructions of physicians or other health practitioners. Monitor patients' physical and emotional well-being and report to medical staff. May participate in rehabilitation and treatment programs, help with personal hygiene, and administer oral or injectable medications.. Sample reported job titles include:

- Mental Health Technician
- Behavioral Health Technician
- Rehabilitation Technician
- Psychiatric Assistant
- Mental Health Worker

- Counselor
- Support Team Member
- Residential Aide
- Psychology Associate

### **Projected Occupational Demand**

Between 2023 and 2028, *Psychiatric Technicians* are projected to increase by 125 net jobs or 29 percent (Exhibit 1). Employers in San Diego County will need to hire 65 workers annually to fill new jobs and backfill jobs due to attrition caused by turnover and retirement, for example.

Occupational Title	2023 Jobs	2028 Jobs	2023 – 2028 Net Jobs Change	2023 - 2028 % Net Jobs Change	Annual Job Openings (Demand)
Psychiatric Technicians	429	554	125	29%	65

#### Exhibit 1: Number of Jobs for Psychiatric Technicians (2023-2028)<sup>2</sup>

<sup>&</sup>lt;sup>1</sup> The Standard Occupational Classification (SOC) system is used by federal statistical agencies to classify workers into occupational categories for

the purpose of collecting, calculating or disseminating data. bls.gov/soc.

<sup>&</sup>lt;sup>2</sup> Lightcast 2024.02; QCEW, Non-QCEW, Self-Employed.

#### **Earnings**

According to traditional<sup>3</sup> labor market information (LMI), *Psychiatric Technicians* had until recently entrylevel hourly earnings of \$21.04—or \$43,763.20 annual salary<sup>4</sup>; this is more than the living wage for a single adult in San Diego County, which is \$18.43 per hour (Exhibit 2).<sup>5</sup>

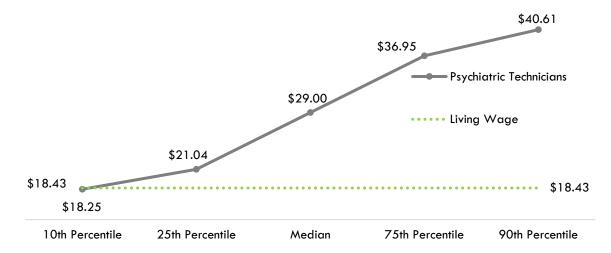


Exhibit 2: Hourly Earnings<sup>6</sup> for Psychiatric Technicians in San Diego County<sup>7</sup>

However, between January 1, 2021 and December 30, 2023, employers advertised between \$20 to \$23 per hour in online job postings for *Psychiatric Technicians* in San Diego County. This suggests that employers in recent years are increasing wages due to labor market forces that may not be captured by traditional LMI (Exhibit 3).





<sup>&</sup>lt;sup>3</sup> Traditional LMI is generally historical data captured by the U.S. Bureau of Labor Statistics (BLS) or the California Employment Development Department (EDD). It does not account for recent technological, economic, or legislative changes that may affect labor market demand and wages.

<sup>&</sup>lt;sup>4</sup> Annualized salaries assume a full-time position with 2,080 hours. Multiplying the hourly wage with 2,080 yields the annual salary. <sup>5</sup> "Family Needs Calculator (formerly the California Family Needs Calculator)," Insight: Center for Community Economic Development, last updated

<sup>2022.</sup> insightcced.org/family-needs-calculator.

<sup>&</sup>lt;sup>6</sup> 10th and 25th percentiles could be considered entry-level wages, and 75th and 90th percentiles could be considered experienced wages for individuals who may have been in the occupation longer, received more training than others, etc.

<sup>7</sup> Linktant 2024.02 OCEV/ New OCEV/ Self Employed

<sup>&</sup>lt;sup>7</sup> Lightcast 2024.02; QCEW, Non-QCEW, Self-Employed.

# **Expected Level of Education**

According to traditional LMI (data reported to EDD and BLS), *Psychiatric Technicians* have a national educational attainment of a postsecondary non-degree award (Exhibit 4).<sup>8</sup>

#### Exhibit 4: National Educational Attainment for Psychiatric Technicians<sup>9</sup>

Occupational Title	Typical Entry-Level Education
Psychiatric Technicians	Postsecondary non-degree award

Similarly, online job postings between January 1, 2021 and December 31, 2023 in San Diego County had a high school or GED as the most requested educational requirement for *Psychiatric Technicians;* however, employers also expected the following certifications (Exhibit 5).<sup>10</sup>

# Exhibit 4: Top Certifications for *Psychiatric Technicians* in San Diego County in Online Job Postings (2021-2023)<sup>11</sup>

- 1. Basic Life Support (BLS) Certification
- 2. Cardiopulmonary Resuscitation (CPR) Certification
- 3. Registered Behavior Technician (RBT)
- 4. Certified Corporate Trust Specialist
- 5. Security Clearance
- 6. Board Certified/Board Eligible

- 7. Board Certified Behavior Analyst (BCBA)
- 8. Direct Support Professional II (DSP II)
- 9. Direct Support Professional I (DSP I)
- 10. Clinical Psychology License
- 11. Crisis Prevention Institute (CPI) Certification
- 12. IV (Intravenous) Certification

### **Educational Supply**

Educational supply for an occupation can be estimated by analyzing the number of awards in related Taxonomy of Programs (TOP) or Classification of Instructional Programs (CIP) codes. There is one TOP code and one CIP code related to *Psychiatric Technicians* (Exhibit 6).

<sup>&</sup>lt;sup>8</sup> Lightcast 2024.02; QCEW, Non-QCEW, Self-Employed.

<sup>&</sup>lt;sup>9</sup> Lightcast 2024.02; QCEW, Non-QCEW, Self-Employed.

 <sup>&</sup>lt;sup>10</sup> Lightcast 2024.02; "Job Posting Analytics." 2021-2023.
 <sup>11</sup> Lightcast 2024.02; "Job Posting Analytics." 2021-2023.

<sup>&</sup>quot;Lightcast 2024.02; "Job Posting Analytics." 2021-2023.

Exhibit 5: Related TOP and CIF	Codes for Psychiatric Technicians <sup>12</sup>
--------------------------------	---

TOP or CIP Code	TOP or CIP Program Title
TOP 1239.00	Psychiatric Technician
CIP 51.1502	Psychiatric/Mental Health Services Technician

According to TOP and CIP data, no community colleges or other educational institutions supply the region with awards for this occupation (Exhibit 7).

## Exhibit 6: Number of Awards (Certificates and Degrees) Conferred by Postsecondary Institutions (Program Year 2019-20 Through Program Year 2022-23 Average)

TOP6 or CIP Code	TOP6 or CIP Program Title	3-Yr Annual Average CC Awards (PY20-21 to PY22-23)	Other Educational Institutions 3-Yr Annual Average Awards (PY19-20 to PY21-22)	Total Average Supply (PY19-20 to PY22-23)
1239.00	Psychiatric Technician	0	0	0
51.1502	Psychiatric/Mental Health Services Technician	0	0	0
			Total	0

<sup>&</sup>lt;sup>12</sup> This brief uses a conservative estimate of program supply and only calculates awards from the TOP code listed in Exhibit 6.

## Demand vs. Supply

Comparing labor demand (annual openings) with labor supply<sup>13</sup> suggests that there is an supply gap for this occupation in San Diego County, with 65 annual openings and zero awards. Comparatively, there are 1,230 annual openings in California and 439 awards, suggesting that there is a supply gap across the state<sup>14</sup> (Exhibit 8).

	<b>Demand</b> (Annual Openings)	<b>Supply</b> (Total Annual Average Supply)	Supply Gap or Oversupply
San Diego	65	0	65
California	1,230	439	791

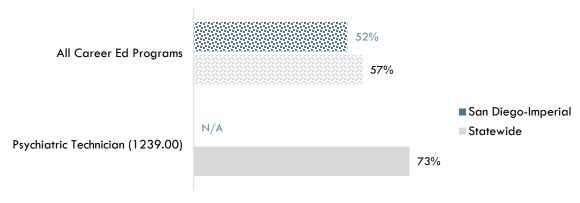
**Please note:** This is a basic analysis of supply and demand of labor. The data does not include workers currently in the labor force who could fill these positions or workers who are not captured by publicly available data. This data should be used to discuss the potential gaps or oversupply of workers; however, it should not be the only basis for determining whether or not a program should be developed.

<sup>&</sup>lt;sup>13</sup> Labor supply can be found from two different sources: EMSI or the California Community Colleges Chancellor's Office MIS Data Mart. EMSI uses CIP codes while MIS uses TOP codes. Different coding systems result in differences in the supply numbers.

<sup>&</sup>lt;sup>14</sup> "Supply and Demand," Centers of Excellence Student Outcomes, coeccc.net/our-resources.

## **Student Outcomes and Regional Comparisons**

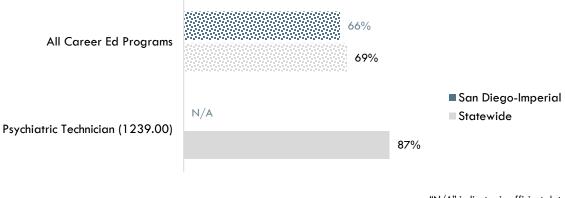
According to the California Community Colleges LaunchBoard, 73 percent of students statewide earned a living wage after completing a program related to *Psychiatric Technicians*, compared to 57 percent of students in Career Education programs in general across the state (Exhibit 9).<sup>15</sup>





According to the California Community Colleges LaunchBoard, 87 percent of students statewide obtained a job closely related to their field of study after completing a program related to *Psychiatric Technicians*, compared to 69 percent of students in Career Education programs in general across the state (Exhibit 10).<sup>17</sup>





"N/A" indicates insufficient data

<sup>&</sup>quot;N/A" indicates insufficient data

<sup>&</sup>lt;sup>15</sup> "California Community Colleges Strong Workforce Program," California Community Colleges, calpassplus.org/LaunchBoard/SWP.aspx.
<sup>16</sup> Most recent year with available data is Program Year 2020-21. Among completers and skills builders who exited, the percentage of students who attained a living wage.

<sup>&</sup>lt;sup>17</sup> "California Community Colleges Strong Workforce Program," California Community Colleges, calpassplus.org/LaunchBoard/SWP.aspx.
<sup>18</sup> Most recent year with available data is Program Year 2019-20. Percentage of Students in a Job Closely Related to Field of Study: Among students who responded to the CTEOS, the percentage reporting employment in the same or similar field as their program of study.

## **Employers**

Between January 1, 2021 and December 31, 2023, the top five employers in San Diego County for *Psychiatric Technicians* were Matrix Providers, Liberty Healthcare Corporation, Sharp Healthcare, HealthPRO Heritage, and Lightfully Behavioral Health based on online job postings (Exhibit 11).

#### Exhibit 10: Top Employers for Psychiatric Technicians in San Diego County<sup>19</sup>

#### **Top Employers**

- Matrix Providers
- Liberty Healthcare Corporation
- Sharp Healthcare
- HealthPRO Heritage
- Lightfully Behavioral Health

- Palomar Health
- Discovery Mood & Anxiety Program
- Astrya Global
- Telecare
- Mental Health Center Of San Diego

#### Skills

Exhibit 12 lists the top specialized, soft, and software skills that appeared in online job postings between January 1, 2021 and December 31, 2023.

Specialized Skills	Soft Skills	Software Skills
Psychiatry	Communication	• N/A
Mental Health	<ul> <li>Management</li> </ul>	
Behavioral Health	<ul> <li>English Language</li> </ul>	
<ul> <li>Psychology</li> </ul>	<ul> <li>Operations</li> </ul>	
Nursing	Good Driving Record	
Rehabilitation	Customer Service	
<ul> <li>Patient Assistance</li> </ul>	Strong Work Ethic	
Crisis Intervention	Verbal Communication Skills	
<ul> <li>Vital Signs</li> </ul>	<ul> <li>Interpersonal</li> </ul>	
Treatment Planning	Communications	
• Eating Disorder Treatment	<ul> <li>Administrative Functions</li> </ul>	
<ul> <li>Behavioral Science</li> </ul>	Cleanliness	
<ul> <li>Patient Discharges</li> </ul>	Detail Oriented	
Substance Abuse	• Planning	
Nursing Care	Computer Literacy	
	<ul> <li>Innovation</li> </ul>	

#### Exhibit 11: Top Skills for Psychiatric Technicians in San Diego County<sup>20</sup>

<sup>&</sup>lt;sup>19</sup> Lightcast 2024.02; "Job Posting Analytics." 2021-2023.

<sup>&</sup>lt;sup>20</sup> Lightcast 2024.02; "Job Posting Analytics." 2021-2023.

Prepared by: Tina Ngo Bartel, Director (<u>tngobartel@miracosta.edu</u>) John Edwards, Research Analyst (<u>jedwards@miracosta.edu</u>) San Diego & Imperial Center of Excellence

# SAN DIEGO & IMPERIAL COUNTIES COMMUNITY COLLEGES

#### Important Disclaimers

All representations included in this report have been produced from primary research and/or secondary review of publicly and/or privately available data and/or research reports. This study examines the most recent data available at the time of the analysis; however, data sets are updated regularly and may not be consistent with previous reports. Efforts have been made to qualify and validate the accuracy of the data and the report findings; however, neither the Centers of Excellence for Labor Market Research (COE), COE host district, nor California Community Colleges Chancellor's Office are responsible for the applications or decisions made by individuals and/or organizations based on this study or its recommendations.